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FCIPS, I.S.P., DMFA, CMP, MVP



Ruth Morton IT Pro Advisor
Microsoft Canada



[Interview] Part 3: Nuo Yan, Windows Shell/User MVP

This is the next blog in the [continuing series](#) of interviews with leading professionals.

In this blog series, we talk with [Nuo Yan](#) a leading technology authority and Microsoft Most Valuable Professional.

Thank you and Enjoy!
Stephen Ibaraki, [FCIPS](#), [I.S.P.](#), [MVP](#)

Stephen: What are the major challenges facing ICT professionals and what do you propose as solutions?

Nuo: *Challenge 1:* Technology develops very fast. As soon as the technologies come out, ICT professionals may need to learn a lot of new technologies before actual working on them in the organization. It may be a challenge to apply the knowledge learned to the working environment. A lot of knowledge learned may not be practical.

Solution: It is best, if always, to have a test environment for ICT professionals to learn and practice new technologies in the organization. This can be a private network with several computers, or can also be only one or two computers with Virtual PCs.

Challenge 2: Products for ICT professionals are getting easier and easier to use. This is good, but may also cause some ICT professionals to lose their jobs.

Solution: For IT professionals, learn more fundamental knowledge about the systems than just using them. This will help gain more knowledge for troubleshooting when serious problems occur. For developers, learn more about architecture and design, than coding.

Stephen: What are the three biggest issues facing user group communities, IT societies today and what are your recommendations for meeting these challenges?

Nuo: *Issue 1:* Cost is an issue for small user groups. They don't have support by any commercial organization so they can find it difficult to hold any events. Not all members like to donate.

Recommendation: This kind of user groups can use the internet as the main communication method.

Issue 2: For online communities, there always are people publishing spam and people publishing non-technical or non-related posts.

Recommendation: The host of the community should use a system with better anti-spam technology. It's also necessary to have specific people (can be volunteer) to monitor the community board in a regular basis and delete non-related posts manually.

Issue 3: People may not know there is a user group in their vicinity. Hence they are not participating.

Recommendation: User groups can be advertised by members in many ways. One example is to suggest members add a link to the user group to the signature of any post in the online communities. Having a website is not a bad idea even if the user group is not doing any online stuff, because a website can provide a way for others to be able to search and get information about the user group.

Stephen: Provide your predictions of future IT/Business trends and their implications/opportunities?

Nuo: *Trend 1:* The popularity of smartphone and embedded devices are increasing very fast.
Implication/opportunities: The market will need more applications and IT systems designed for mobile and embedded devices.

Trend 2: A lot of software will be offered by SaaS (software as a service) infrastructure.
Implication/opportunities: There will be a lot of opportunities in this field. For example, developing enterprise information systems solutions based on current SaaS web services will lower the cost and ensure service availability.

Stephen: Make your predictions for the future-no boundaries or topic limits here.

Nuo: Computers will truly be everywhere. People will be able to use computers (or digital devices) at any time to get information they need.

Since computers will be everywhere, many of them will be embedded devices. There will be a lots of applications and services designed for embedded devices (just like in the present time the desktop applications for PCs). Every embedded device will be



John Osley Director Community Evangelism
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able to access fast internet, and it will not be expensive for most people.

Natural language processing will be used widely in computer devices. With this, searches will only return the results people want the most; and the interaction between people and computers becomes surprisingly simpler.

Software as a Service (SaaS) will become very popular. Many software will be charged by usage just like the cell phone bills.

Stephen: Which are your top recommended resources?

Nuo:

1. MSDN: <http://msdn.microsoft.com>
2. TechNet: <http://technet.microsoft.com>
3. MVP Blogs: <http://msmvps.com>

Stephen: Nuo, we thank you for sharing your time with us and we wish you continued success for the future.

Nuo: Welcome. I'm happy to share my views.

I also encourage you to share your thoughts here on these interviews or send me an e-mail at sibaraki@cips.ca.

Posted: Thursday, April 19, 2007 12:06 AM by [cdnitmgr](#)
Filed under: [Stephen Ibaraki](#), [Interviews](#)

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[Nuo Yan's Blog for Windows & .NET Technologies](#) said:

On TechNet Blog IT Managers Connection: <http://blogs.technet.com/itmanagers/sbaraki/2007/04/17/Interview-part-1-nuo-yan-windows-shell-user-mvp.aspx>

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